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Research interests: Media Technologies, Collective Efforts, Communicative/Organizing Process, Computational Social Science, Political Communication

Teaching area: Quantitative Research Methods, Data Analytics, Social Media and Social Network, Political Communication

Education

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| 2017 – 2022 | National University of Singapore , Singapore
<i>Ph.D. in Communications and New Media</i> |
| 2015 – 2017 | The Chinese University of Hong Kong , Hong Kong
<i>Master of Philosophy (MPhil) in Communication</i> |
| 2014 – 2015 | The Chinese University of Hong Kong , Hong Kong
<i>Master of Science (MSc) in New Media</i> |
| 2010 – 2014 | Sun Yat-sen University , Guangzhou, China
<i>Bachelor of Management in Public Relations</i> |

Academic Experience

SSCI Publications

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| 2022 | Zhang, W., Chen, Z. , Neoh, J. Y., & Chia, Y. T. (2022). Rethinking civic education in the digital era: How media, school, and youth negotiate the meaning of citizenship. <i>International Communication Gazette</i> , 17480485221094101. |
| 2021 | Chen, Z. , Oh, P., & Chen, A. (2021). The Role of Online Media in Mobilizing Large-scale Collective Action. <i>Social Media + Society</i> (JCR-Q1 in Communication), online first.
https://doi.org/10.1177/20563051211033808 |
| 2021 | Ma, X., Qin, Y., Chen, Z. , & Cho, H. (2021). Perceived ephemerality, privacy calculus and the privacy settings of an ephemeral social media |

site. *Computers in Human Behavior* (JCR-Q1 in Psychology, Multidisciplinary), online first.

<https://doi.org/10.1016/j.chb.2021.106928>

- 2020 **Chen, Z.**, & Zhang, W. (2020). Bracketing or Reinforcing? Socio-economic Status, Network Power, and Online Deliberation. *Telematics and Informatics* (JCR-Q1 in Information Science & Library Science), 52, 101417.
- 2020 **Chen, Z.** (2020). Who becomes an online activist and why: Understanding the publics in politicized consumer activism. *Public Relations Review* (JCR-Q2 in Communication), 46(1), 101854.
- 2020 Zhang, W., **Chen, Z.**, & Xi, Y. (2020). Traffic media: how algorithmic imaginations and practices change content production. *Chinese Journal of Communication* (JCR-Q2 in Communication), 14(1), 58-74.
- 2019 **Chen, Z.**, Su, C. C., & Chen, A. (2019). Top-down or Bottom-up? A Network Agenda-setting Study of Chinese Nationalism on Social Media. *Journal of Broadcasting & Electronic Media* (JCR-Q2 in Communication), 63(3), 512-533.
- 2019 Zhang, L., Jung, E. H., & **Chen, Z.** (2019). Modeling the Pathway Linking Health Information Seeking to Psychological Well-Being on WeChat. *Health communication* (JCR-Q2 in Communication), 1-12.
- 2017 **Chen, Z.**, & Chan, M. C.M. (2017). Motivations for Social Media Use and Impact on Political Participation in China: A Cognitive and Communication Mediation Approach. *Cyberpsychology, Behavior, and Social Networking* (JCR-Q1 in Psychology, Social), 20, 83-90.
- 2016 Wu, F., **Chen, Z.**, & Cui, D. (2016). Business is business? Stakeholders and power distributions in guanxi-related practices in the Chinese public relations profession: A comparative study of Beijing and Hong Kong. *Public Relations Review* (JCR-Q2 in Communication), 42, 867-878.

Conference Attendance

- 2021 Panel member, the *Summer Institutes in Computational Social Science* (SICSS)-Beijing, online, 2021.
- 2021 **Chen, Z.**, Oh, P., & Chen, A. (2021). The Role of Online Media in Mobilizing Large-Scale Collective Action. Presented at the 71st ICA annual conference, online, 2021.
- 2020 **Chen, Z.** (2020). Is media technology a culprit behind the loss of community? A cross-national study on the impact of communication and technology on social capital. Presented at the 70th ICA annual conference, online, 2020.

(Top Student Paper Award, Division of Political Communication)

- 2020** **Chen, Z.**, Chen, A., Tan, Y., & He, Q. (2020). An intrinsic or situational troll? Predicting trolling behavior on Twitter in the 2019 Hong Kong protest. Presented at the 70th ICA annual conference, online, 2020.
- 2019** **Chen, Z.**, Su, C. C., & Chen, A. (2019). Top-down or Bottom-up? A Network Agenda-setting Study of Chinese Nationalism on Social Media. Presented at the IAMCR 2019 annual conference, Madrid, 2019.
- 2019** **Chen, Z.** (2019). Who Become Online Activists and Why: Understanding Publics in Politicized Consumer Activism. Presented at the 69th ICA annual conference, Washington, D.C., 2019.
- 2019** **Chen, Z.**, & Zhang, W. (2019). Bracketing or Reinforcing? Socio-economic Status, Network Power, and Online Deliberation. Presented at the 69th ICA annual conference, Washington, D.C., 2019.
- 2018** Zhang, W., & **Chen, Z.** (2018). Political Communication on China: 40 Years (1977-2017). Presented at the 68th ICA annual conference, Prague, 2018.
- 2017** **Chen, Z.**, & Huang, Y.H.C. (2017). Whose Responsibility? Connecting Organizational Transgressors with Government Regulating Institutions. Presented at the 2017 AEJMC annual conference, Chicago, 2017.
- 2016** Chen, C., & **Chen, Z.** (2016). The Impacts of WeChat Communication and Parenting Styles on the Quality of the Parent-Child Relationship. Presented at the 2016 AEJMC annual conference, Minneapolis, 2016.
- 2016** **Chen, Z.**, & Chan, M. C.M. (2016). Motivation for Social Media Use and Impact on Political Participation in China: A Cognitive and Communication Mediation Approach. Presented at the 66th ICA annual conference, Fukuoka, 2016.

Awards and Honors

- 2022** Top Student Paper Award, Division of Communication & Technology, ICA
- 2020** Top Student Paper Award, Division of Political Communication, ICA
- 2017** Dean's Graduate Writing Fellow, Faculty of Arts and Social Science, National University of Singapore
- 2015** Dean's List 2014-2015 for Outstanding Academic Performance, Faculty of Social Science, The Chinese University of Hong Kong
- 2011** Third Prize of Undergraduate Research Paper, 2011 Research Contest of Investigating Guangdong, Guangdong Academy of Social Science

Research Grants

- 2021-2023** The National Social Science Foundation of China (grant ID: 21CXW018), Research on the Dissemination Mechanism and Governance of Misinformation of Public Health Emergencies Based on Cross-modal Big Data, Project Member.
- 2021** Shanghai Philosophy and Social Science Foundation, Study on International Promotion of Shanghai City Image from the Perspective of Urban Soft Power Enhancement, Project Member.

Teaching

- 2022 M1** Business Math (Statistics in Social Research)
- 2022 M1** Applied Data Analytics

Services

- 2022** Reviewer. *Social Media + Society*.
- 2022** Reviewer. *Asian Journal of Communication*.
- 2021-2022** Reviewer. *Chinese Journal of Communication*.
- 2020** Reviewer. *International Communication Gazette*.
- 2019-2020** Reviewer. *Cyberpsychology, Behavior & Social Networking*.
- 2019-2020** Reviewer. Annual Conferences of the International Communication Association.
- 2019** Reviewer. *New Media & Society*.
- 2019** Co-organizer. The Chinese Internet Research Conference (CIRC 2019)
- 2019** Organizing committee. The First Graduate Student Conference of the Department of Communications and New Media, NUS

Research Interest and Approach

- **Interest:** My work examines the sociopolitical implications and consequences of digital media and technologies. I have been exploring the role of communication technologies in reshaping the organizing and communicative process in various collective efforts, including activism and collective action, public discussion and deliberation, and civic/networked engagement.
- **Approach and methods:** Open to interdisciplinary approach and methods. Particularly, I benefit from corporate & political communication, sociology, political science, network science, and computer science. Experienced in computational, quantitative methods, such as survey, (computer-assisted) textual analysis, experiment, and network analysis. Adept in advanced statistical analysis of complex data, including multi-modal and multi-level data. Also appreciate qualitative methods, such as interview and focus group.